



Frequently Asked Questions



Q: What is the Arm-A-Dor?

A: Arm-A-Dor is a heavy-duty grade 1 exit device encompassing two-point solid steel deadbolt latching. Arm-A-Dor is an exit only device designed to provide maximum security from forced entry attacks, alarmed egress to prevent internal shrinkage and enhanced durability for the most demanding environments.

Q: Who is the Arm-A-Dor customer?

A: Arm-A-Dor is ideal for rear entry applications in retail, restaurant and hospitality facilities.

Q: What device types is the Arm-A-Dor offered in?

A: Arm-A-Dor is available to order with or without an alarm and for fire-rated and non fire-rated door applications.

Q: Are there electrified options available for the Arm-A-Dor?

A: There are 3 electrified options available to order on Arm-A-Dor which includes an alarm, a request to exit switch and an A/C adapter kit.

Q: What door thickness range can Arm-A-Dor accommodate?

A: Arm-A-Dor is standard to fit 1 3/4" – 2 1/4" thick doors.

Q: What door width range can Arm-A-Dor accommodate?

A: Arm-A-Dor can accommodate 3' – 4' wide doors.

Q: What door jamb range can Arm-A-Dor accommodate?

A: Depending on model and kits used, Arm-A-Dor can accommodate 5 3/4" – 12 3/4" door jambs.

Q: What exit trims are available to order for Arm-A-Dor?

A: There are no exit trims available to order with Arm-A-Dor. The primary purpose of this device is to prevent entry from the exterior.

Q: How hard is it to install an Arm-A-Dor device?

A: Arm-A-Dor is simple to install as it is non-handed and mounts to the door via four thru-bolts.

Q: What keyways are available to order on Arm-A-Dor?

A: All alarmed Arm-A-Dor models require a mortise cylinder with a straight cam. These cylinders are not included and must be ordered separately.

Q: What finish is Arm-A-Dor offered in?

A: Arm-A-Dor is available in 1 finish: 628.

Q: What warranty does Arm-A-Dor have?

A: Arm-A-Dor has a 5 year mechanical warranty and a 1 year electrical warranty.



BA-0199 01/22

For questions about ordering and to be sure you get the right configuration for your needs, [contact your BEST dormakaba sales representative](#).
 6161 East 75th Street, Indianapolis, IN 46250 USA | [855-365-2407](tel:855-365-2407) | bestaccess.com