

Savoy House Lighting Product Limited Warranty

When properly installed and under normal conditions of use, all products, other than ceiling fans, in the Savoy House Lighting catalogs are warranted to be free of defects in material and workmanship for one (1) year from the date of sale by a Savoy House Lighting distributor. Proof of purchase, dated store receipt or invoice evidencing date of product sale to end user must be provided. This warranty is limited to the correction of any such defect, or the replacement of any such defective item, at the sole discretion of Savoy House Lighting, provided that: (a) we are properly notified in writing and consent to the return of the item(s) in question; (b) the item(s) is/are returned with proof of purchase date; and (c) it is found upon return and inspection by us that the item(s) is/are defective as noted above. Products may be returned only after a Return Authorization has been issued by Savoy House Lighting.

This warranty does not cover labor costs, consequential damages, damages incurred in shipment by the delivering carrier, nor does it apply to any item(s) that have been improperly installed, overloaded, or otherwise abused by the customer, its agent(s) or employee(s). Any invoice for labor charges and/or charge backs for parts and labor will be denied unless prior written approval is secured from Savoy House Lighting Customer Service.

Following installation, fixture finishes and glass are excluded from the terms of this warranty. Outdoor Lantern finishes are specifically excluded from the terms of this warranty since they are subject to environmental and maintenance damages beyond our control. Finishes on Outdoor Lanterns must be properly maintained and treated. We suggest cleaning and the regular application of finish preserving and renewing products such as Rejuv-n-8. Rejuv-n-8 is a current finish preserving product offered by Savoy House Lighting.

Other than the described obligation, we assume no further liability with respect to the sale or use of our products. We make no warranty, expressed or implied, and disclaim any warranty of merchantability or fitness for a particular purpose. Savoy House Lighting ceiling fans are excluded from this warranty as they have a separate warranty which is available upon request.

Contact Customer Service at:
Savoy House Lighting
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Duluth, GA 30096
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Visit us at www.savoyhouse.com